GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4100
ANSWERED ON:03.05.2007
SERVICE OF TRAIN SUPERINTENDENTS
Shivanna Shri M

Will the Minister of RAILWAYS be pleased to state:

(a) whether the services of 'Train Superintendents' in some trains particularly in Karnataka Express, Yeshwantpur-Nizamuddin Trains have been withdrawn causing inconvenience to the passengers;

(b) if so, the reasons therefor; and

(c) the reaction of the Railways for restoration of the services of Train Superintendents in the said trains?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) to (c): The post of Train Superintendent has been withdrawn from Mail/Express trains having Rajdhani type features including Karnataka Express, as the scheme did not prove beneficial and could not achieve the desired results as envisaged in the scheme as single point interface with the passengers. There is no proposal to restore the post of Train Superintendent in Karnataka Express or any other nominated Mail/Express trains as monitoring of on-board deficiencies and attending to passenger complaints/grievances by train manning staff, is already working satisfactorily.